SUPERIOR CHILD CARE

Parent Guide

Winter 2026-27 Season

Childcare at Snowbird for children 2 months to 12 years old

Open seven days a week during the winter season

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Welcome to Superior Child Care

This guide explains what to expect, what to bring, how reservations work, and how we keep children safe, comfortable, well fed, and happily occupied while their grown-ups enjoy Snowbird. We provide flexible, high-quality care that respects each child's personality, routine, and developmental needs.

Our Mission

At Superior Child Care, we provide exceptional, flexible childcare that nurtures each child's individuality while encouraging creativity, learning, and adventure. Our programs blend dependable care with plenty of play, because children deserve a wonderful day too, even if they are not yet tall enough for a chairlift.

Quick Facts

Ages	2 months to 12 years	Age-appropriate care and activities
Season	Winter 2026-27	Seven-day-a-week seasonal care
Hours	8:30 a.m. to 4:30 p.m.	Full-Day, Mid-Day, and Any 4 Hours options
Location	Snowbird	Convenient care while families enjoy the mountain
Reservations	Strongly recommended	Space is limited by staffing and required ratios

Superior Child Care is a Utah state-licensed facility. Reservations are subject to availability, and advance booking is strongly recommended during weekends, holidays, and other high-demand dates.

Individual Attention and Group Sizes

Children thrive when they receive personal attention, including being held, comforted, talked to, and rocked. For children under 24 months, we maintain a ratio of 2 to 3 children

per caregiver. For children ages 2 and older, we strive for a ratio of 6 to 8 children per teacher. These small groups allow our team to provide attentive, responsive care throughout the day.

Infant and Toddler Care

Our Infant and Toddler Room welcomes children from 2 months through 23 months. At check-in, families complete a care form with feeding details, nap schedules, comfort preferences, allergies, and other information that helps us follow each child's routine as closely as possible.

A Calm and Well Equipped Space

The room includes cribs, rocking chairs, swings, soft toys, board books, bowls, spoons, bibs, table foods, and milk. Our separate nap room has seven cribs, a sound machine, and soft moonlight-style lighting to support rest. We cannot promise every baby will agree that it is nap time, but we create the best possible conditions for success.

What to Bring

- ✓ Diapers and wipes
- ✓ At least one complete change of clothes
- ✓ Breast milk or prepared formula, clearly labeled
- ✓ Strained or specialty food, when applicable
- ✓ A pacifier, sleep sack, or other approved comfort item, when needed

Please label every item with your child's first and last name. Families are welcome to bring other familiar items that support their child's routine, provided they can be used safely in group care.

Care Plan Updates

Please tell us about any recent changes to feeding, sleep, medication, allergies, mobility, or comfort needs at each visit. Babies are excellent at changing the plan without sending a calendar invitation.

Care for Children Ages 2 and Older

Children ages 2 through 12 enjoy thoughtfully arranged activity areas that support curiosity, movement, creativity, and social development. Activities are adapted for the ages, interests, and energy levels of the children attending that day.

Activities May Include

- ✓ Dramatic and imaginative play
- ✓ Creative arts and sensory experiences
- ✓ Books, storytelling, and early literacy
- ✓ Science, math, and hands-on discovery
- ✓ Music, movement, and block building
- ✓ Gross-motor play, including our bounce house when appropriate

What to Bring

- ✓ Diapers and wipes, if needed
- ✓ A complete change of clothes
- ✓ A labeled comfort item, if helpful
- ✓ Weather-appropriate outerwear when outdoor play is planned
- ✓ A water bottle

- ✔ Pull-ups, if not potty trained

Please label all belongings. Snow pants have a remarkable ability to look exactly like every other pair of snow pants by the end of the day.

Our Goal

We provide a stimulating, nurturing environment where children can play, explore, build confidence, and enjoy their own Snowbird adventure.

Health Meals and Daily Care

Illness Policy

To protect all children and staff, please keep your child home when they show signs of contagious illness. If a child becomes ill while in our care, we will monitor symptoms, provide comfort, and keep parents updated.

A child will be separated from the group and must be picked up promptly if they develop a fever of 100.4°F or higher, vomiting, diarrhea, or similar symptoms. We will contact a parent or emergency contact to arrange immediate pickup.

Children must be fever-free for at least 24 hours without fever-reducing medication before returning. Thank you for helping us keep the germs from enjoying their own ski vacation.

Meals and Nutrition

We offer a TOP Star-rated breakfast, lunch, and afternoon snack featuring a variety of nutritious, kid-approved foods. Menus include whole grains, lean proteins, fresh fruits and vegetables, milk, and water. We purchase organic and non-GMO products whenever possible. Occasional menu substitutions may be necessary, but nutritional quality remains our priority.

Allergies and Dietary Needs

Please clearly identify all food allergies, sensitivities, dietary restrictions, and feeding concerns during enrollment and again at check-in. This information allows our staff to prepare and serve food safely. Families may be asked to provide specialty foods when a dietary need cannot be safely accommodated through our regular menu.

Our Staff and Safety Standards

Our caregivers create a safe, welcoming, and engaging environment where children can play, learn, rest, and feel secure. Each team member completes a comprehensive federal background check and receives required training, including infant and child CPR and First Aid.

Leadership

Superior Child Care is guided by Ilse Wilson, an early childhood professional with a degree in Early Childhood Education. Ilse was recognized as the 2016 Utah Early Childhood Teacher of the Year and received a 2017 national teacher award. Born in South Africa to a German family, she speaks English, Afrikaans, and German and brings a multicultural perspective to the program.

Insurance Coverage

Superior Child Care maintains business liability, general liability, medical expense, and workers' compensation insurance. This coverage supports the protection and well-being of the children, families, and staff in our program.

Avalanche Mitigation

On days when avalanche mitigation is scheduled, the road to Superior Child Care at Snowbird may temporarily close and typically reopens around 8:30 a.m. This may slightly delay our opening.

As soon as the road is clear and our staff members have arrived safely, we will send a message from our center phone confirming that we are ready to welcome your children. Thank you for your patience as we prioritize everyone's safety. Powder days are exciting; safe arrival still gets first chair in our book.

Single Day Care Options

Choose the reservation that best fits your plans for the day. All care options are subject to availability and our licensed capacity.

Option	Hours	Best For
Full-Day Care	Up to 8 hours	A full mountain day between 8:30 a.m. and 4:30 p.m.
Mid-Day Care	10:00 a.m. to 3:00 p.m.	A generous block of care; children may take home a snack bag
Any 4 Hours	Any 4 consecutive hours	Maximum flexibility around lessons, skiing, or family plans

Sibling Discount

Families receive 20% off care for each additional sibling. Siblings may also share a prepaid credit package, making one balance easier for the whole family to use.

Flexible Credit Packages

Families may purchase one credit balance and use it for any reservation type at Superior Child Care or Alta Children's Center. A Full-Day reservation uses 1 credit. A Mid-Day reservation uses 0.5 credit and an Any 4 Hours reservation uses 0.75 credit. In other words, one credit covers one Full Day or two Mid-Day reservations.

Package	Price	Maximum Use
10 Credits	$1,350	Up to 10 Full Days or 20 Mid-Day reservations
20 Credits	$2,500	Up to 20 Full Days or 40 Mid-Day reservations
30 Credits	$3,450	Best value; up to 30 Full Days or 60 Mid-Day reservations

Credits may be mixed and matched throughout the season, are non-refundable, and expire one year after the purchase date. Families are responsible for monitoring their balance and ensuring enough credits are available when booking.

Reservations and Cancellations

Making a Reservation

Superior Child Care offers 2,500 square feet of comfortable, engaging space. We do our best to accommodate last-minute requests by adjusting staffing when possible, but advance reservations provide the best chance of securing care.

- ✓ Reserve online at www.superiorchildcare.com.
- ✓ Online reservations close 48 hours in advance.
- ✓ For Monday care, complete the online reservation by Friday at 11:59 p.m.
- ✓ After the online cutoff, contact us directly to ask about availability.
- ✓ A non-refundable reservation fee is required to secure a reservation.

Changing or Canceling Care

To cancel or request a change, reply to your reservation confirmation email. If your travel plans change, a reservation fee may be transferred to another available date. Changes

remain subject to availability.

If we have not received a cancellation message, you may receive a courtesy text or phone call on the reservation day so we can confirm your plans. We like communication almost as much as children like asking how many snacks are left.

Credit Package Changes

Families using a credit package may adjust reservation dates as needed, subject to availability. Any unused credits remaining one year after the package purchase date will expire.

Evening Care and Additional Resources

Need Evening Care

Superior Child Care provides daytime care. For evening babysitting in Little Cottonwood Canyon, families may contact Mountain Side Sitters at www.mountainsidesitters.com for availability, policies, and current rates.

Questions or Special Circumstances

If your family has a unique schedule, accessibility need, dietary concern, group request, or other question, please call us. We are happy to discuss what may be possible before your arrival.

Before You Arrive

- ✓ **Complete enrollment and reservation details online.**
- ✓ **Review your confirmation email and reservation time.**

- Label all personal items.
- Pack diapers, wipes, extra clothing, feeding supplies, and comfort items as needed.
- Tell us about allergies, illness symptoms, medications, and routine changes.
- Watch for center messages during avalanche mitigation or severe weather.

We look forward to welcoming your family to Superior Child Care.

Your child gets a great day, and you get to enjoy the mountain without wondering whether anyone remembered snack time. We did.