



# Superior Child Care

## Parent Guide – Updated for 25-26 season

**Our Mission:** At Superior Child Care, we are committed to providing exceptional, flexible, and high-quality childcare that nurtures each child's individuality while fostering creativity and adventure. With a seamless blend of fun, education, and reliable care offered 7 days a week, our seasonal and year-round programs ensure children are inspired and supported as their families enjoy everything Snowbird has to offer.

### **Preparing for Success**

When you hit the slopes, ensuring your child has an enjoyable and enriching experience is essential. At Superior Child Care, we are dedicated to providing exceptional care, ensuring both you and your child have a memorable day.

Superior Child Care is a state-licensed facility, approved to care for children from 6 weeks to 12 years old. Throughout the winter season, we offer a safe, nurturing, and stimulating environment filled with age-appropriate materials and activities designed to encourage exploration, creativity, and learning.

**Please note:** Due to increased demand and our commitment to maintaining optimal provider-to-child ratios, reservations are strongly recommended, as space is subject to availability.

### **Infant and Toddler Care (6 weeks to 24 months)**

Our Infant Care Room is designed to support children aged six weeks to 24 months. We are committed to working closely with you to create a personalized plan that ensures your child's success and well-being. Upon check-in, we will provide a comprehensive care form to gather important details about your child's dietary needs, daily schedule, and routine preferences.

The Infant Care Room is fully equipped with essential nursery items, including cribs, rocking chairs, swings, soft toys, board books, bowls, spoons, bibs, table food, and milk. The naproom has 7 cribs, with a sound machine and moonlit light for ambiance and tranquility. Families are always welcome to bring any specific items they feel are important for their child's comfort and routine.

Please ensure that the following items are labeled and provided for your child:

- Diapers and wipes
- A change of clothes
- Breast milk or formula
- Strained food (if applicable)
- Comfort items such as a pacifier or blanket (if needed)

We are dedicated to creating a nurturing, safe, and stimulating environment tailored to your child's unique needs and development.

### **Children (2 years and up)**

Children aged 2 years and older will engage in thoughtfully designed activity areas tailored to support their growth and curiosity. Our program offers a wide range of enriching experiences, including dramatic play, creative arts, literacy development, science and math exploration, music, block building, and physical activity (We have a bounce house!). Your child will have so much fun playing with us.

**What to Bring:** To ensure that all of your child's belongings are returned home safely, please make sure all items are clearly labeled. Essential items include:

- Diapers and wipes (if needed)
- A change of clothes
- Comfort items such as a pacifier or blanket (if applicable)

Our goal is to provide a stimulating, nurturing, and supportive environment where your child can explore and play.

### **Illness**

To ensure the health and well-being of all children in our care, we kindly ask that children showing signs of illness refrain from attending. If a child becomes ill while

under our care, we will closely monitor their condition and provide comfort and support as needed while updating parents with their developing symptoms. Should a child develop a fever of 100.4°F or higher, diarrhea, vomiting, or similar symptoms, we will separate them from the other children to minimize the spread of illness. Parents or emergency contacts will be promptly contacted and asked to arrange for immediate pickup. We appreciate your understanding as we prioritize the health and safety of all children in our care.

Children must be fever-free for 24 hours without the use of fever-reducing medication before returning to our care.

## **Meals**

**Meals and Nutrition** – Top Star Approved. We take great pride in offering nutritious, delicious meals that meet Top Star standards for healthy eating. Our menu features whole grains, lean meats, and a variety of fresh fruits and vegetables, served alongside 1 or 2% milk and water. We strive to ensure meals are balanced, appealing, and supportive of children's growth and energy needs. Occasional substitutions may be made, but we always prioritize high nutritional standards.

**Allergies and Sensitivities** – Please highlight any food allergies, sensitivities, or dietary restrictions during enrollment so that we can accommodate your child's needs safely and

effectively. We are committed to creating an inclusive environment that respects and supports the health and well-being of every child.

## **Our Staff**

At Superior Child Care, our dedicated staff take pride in creating a nurturing, engaging, and safe environment where your child can play, learn, and have fun. Each member of our caregiver team is trained in early childhood education, has undergone a comprehensive federal background check, and is certified in infant and child CPR and First Aid.

Our center is guided by the expertise and passion of Ilse Wilson, who ensures the highest standards of care. Ilse holds a degree in Early Childhood Education, has been recognized as the 2016 Utah Early Childhood Teacher of the Year, and earned a 2017 National Teacher Award. Born in South Africa to a German family, Ilse is fluent in English, Afrikaans, and German, bringing a multicultural and inclusive perspective to our childcare philosophy.

**Insurance Coverage:** Superior Child Care maintains comprehensive business liability insurance to provide peace of mind and protection for children, families, and staff. Our insurance covers:

- Business Liability: Coverage per occurrence, with general aggregate limits.
- Medical Expenses: \$5,000 coverage per person for medical-related incidents.
- General Liability Insurance: Additional coverage for broader operational needs.

- **Workers' Compensation Insurance:** Coverage for all employees to ensure a safe and supportive work environment.

At Superior Child Care, we are committed to providing exceptional, safe, and high-quality care for every child and fostering a community where children thrive.

### **Need Evening Care?**

The babysitting service in Little Cottonwood Canyon is Mountain Sitters. Visit their website at <https://www.mountainsidesitters.com/> for details and rates.

Additional resources are available if needed - Please complete the [Contact Us](#) form.

### **Reservations**

Superior Childcare offers an expansive **2,500 square-foot** space, providing a comfortable, engaging, and enriching environment for your child. We pride ourselves on accommodating reservations, including last-minute requests, by staffing accordingly; however, we highly recommend making reservations early to ensure availability.

### **Flexible "Any 4 Hours" Option**

At Superior Child Care, we understand that flexibility is key for families enjoying their time at Snowbird. With our "Any 4 Hours" option, the clock starts when you drop off your child, allowing you to make the most of your day at your own pace. This approach

ensures a relaxed and stress-free experience, giving you the flexibility to tailor your plans without feeling rushed.

Whether you choose a morning, midday, or afternoon drop-off, your child will receive four hours of exceptional care, engaging activities, and nurturing support. **Mealtimes are offered around 9:00 AM, 12:00 PM, and 3:00 PM**, ensuring that your child's nutritional needs are met during their time with us.

### **Reservation Details:**

- **Online Reservations Cut-Off:** Please note that online reservations close **48 hours in advance**. For example, if you are booking care for **Monday**, your reservation must be completed by **Friday at 11:59 PM**.
- **Non-Refundable Deposit:** A **non-refundable deposit** is required to secure your reservation for any amount of days. If your travel plans change, you may transfer the deposit to a different day.

Reservations can be made online at [www.superiorchildcare.com](http://www.superiorchildcare.com). We are committed to providing exceptional care and flexibility to ensure a positive experience for both you and your child.

### **Cancellation**

To secure a spot and ensure peace of mind for your child's care, a non-refundable deposit is required. This deposit guarantees your reservation and confirms our commitment to providing the highest level of care.

**Cancellation Policy:**

- To cancel your reservation, simply reply to the confirmation email you received upon booking.
- If we do not receive a cancellation email, you can expect a courtesy text or phone call on the day of your reservation to confirm your plans and ensure your needs are met.

Our goal is to offer flexibility and exceptional communication, so you can trust your child's care experience with Superior Childcare.

If you have purchased a multi-day package you may adjust your days as needed but ALL remaining days, after the one year purchase expiration date, will expire.